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Independent community for business process management professionals

## A lot is going on in BPM, Lean and Change Management !

Despite the on-going economic crisis in some parts of the world, a lot of activity has been going on in our own BPM Leader community !

A [briefing](#) on a new BPMS vendor entering the market, a [whitepaper](#) about Business Process Automation, a webinar on [Customer Experience Management](#) as well as an upcoming webinar on [how to avoid BPM deployment risks](#), several new [vendor listings](#) and last but not least - a constant stream of well-read [blogs](#) with sharp analyses and new insights about the fascinating world of Business Process Management, and with the corresponding discussions afterwards on the site and on [LinkedIn](#)!

Thanks to these and other contributions, we're building a stronger community every day! In just a couple of months' time, we managed to grow our community to almost **12,000 members** to date!

I'd like to thank everyone for their contributions and knowledge sharing, be it as blogger or as commenter. And I'd also like to thank our readers, who are showing bloggers daily that all their writing labor is appreciated!

Nonetheless, as BPM Leader we strive for continuous improvement of our own processes and activities. That's why we are constantly looking for new bloggers and contributions that are giving fresh insights from different industries and backgrounds. So you are cordially invited - if you haven't done so already - to join in on BPM Leader and write your blogs, or [subscribe yourself as a blogger](#)!

Becoming a blogger on BPM Leader is fun and easy-to-do, it helps your peers, and increases your exposure within the BPM community! So, if you have use cases and best practices on BPM, Case Management, Lean Six Sigma or Change Management and you want to share those with your peers, [join as blogger today](#) !

Thanks,  
Reint Jan Holterman - *Founder & Publisher at BPM Leader*

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### [Webinar: BPM Looks Great, So What Could Go Wrong?](#)

Deployment of a BPM system appears to be a straight-forward task; however, BPM implementations often do not live up to expectations. This webinar will describe issues that can occur with a BPM deployment, independent of any process automation inclusion. Date: June 6, 2013.

[Register now](#) for this webinar on BPM Leader!

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## [BPM and Enterprise Architecture Conference, 11-14 June 2013, London](#)

Europe's only co-located conferences on BPM and Enterprise Architecture provide a unique opportunity to discover the latest approaches and innovative ideas to both BPM and Enterprise Architecture and benefit from the synergies between them. The conferences have been designed by practitioners for practitioners. View conference programme on [www.irmuk.co.uk/bpm2013](http://www.irmuk.co.uk/bpm2013)

**Enterprise  
Architecture  
Conference  
Europe 2013**

**11-14 June 2013  
London**

### [Avoiding 5 Strategic BPM Deployment Risks](#)

**Forrest Breyfogle | Smarter Solutions**

Why would an organization undertake a Business Process Management (BPM) initiative? One reason could be to improve the business, while another might be to make improvements to the financials...

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### [Why You Might NOT Need a BPM Solution in the First Place](#)

**Andrey Svalov | ProcessMate**

Through my experience with implementations of sophisticated BPM solutions – predominantly in the telecoms sector – I have learned that many companies conclude to commence such implementation for...

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### [Why take on BPM?](#)

**Scott Cleveland | Impac Systems Engineering**

Why do companies take on business process management (BPM) projects? Anne Stuart on business process governance – *"Making the right business decisions at the right time has never been more critical..."*

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### [The Components of a Good BPM Solution Requirements...](#)

**Garth Knudson | HandySoft**

Many have asked me, "what goes into a good BPM solution requirements document?" I usually break it down into the following pieces: Goals and objectives Project scope, timeline, and assumptions Success...

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### [BPM – Taking a Systems View](#)

**Scott Cleveland | Impac Systems Engineering**

I have been known to say that a company is a collection of processes. However, the combined processes are also part of a system. One process can affect another or others. Applying an 80/20 rule, 20% of your...

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### [Is ERP a Ready Made Meal in the Supermarket of Process?](#)

**Craig Reid | The Process Ninja**

There's still a great appetite for ERP tools despite the fact that they've been around for quite some time. To me an ERP system is like a ready made meal - packaged, pre-processed and on the outside quite...

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### [8 Steps for Adjusting the Pace of Implementation](#)

**Marek Szelagowski | dynamic BPM**

Large ICT and implementation projects require large amounts of resources and are often associated with a high risk of failure. Their level of complication is most often considered to be the cause of this issue...

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### [Outsourcing Cartoon of the Week: Unsubscribe](#)

**Matthew Heffron | Sourcing Sage**

Every week a new outsourcing cartoon. This week's cartoon is about: Unsubscribe.

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## [How to Define Your BPM Requirements](#)

**Scott Cleveland | Impac Systems Engineering**

BPM isn't just about software; it is about transforming your business. Before you can make any kind of software purchase decision, you need to understand how you 'want' to do business. Changes to your processes...

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## [Retail Banking Process Series \(part 1\)](#)

**Kay Winkler | NSI Soluciones**

Having played an active role in the evolution of BPM as a methodology since 2004 in Panama, Central to South America and the Caribbean, most of our team members have had the unique opportunity of being...

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As strictly independent knowledge sharing platform, BPM Leader brings together almost 12,000 BPM professionals, bloggers, industry experts, users, vendors, consultants and analysts, covering the latest insights, ideas and opinions on Business Process Management, Lean Six Sigma, Change Management and related domains.

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