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Different Views of the Same Process
Rogelio Di Pasquale | Resolvit International
Different views impact Process Analysis and Design. When in the requirement phase, the analyst will not only work with people that have a general understanding of the process, but will also have to interview different actors …
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Is There a Right Time for BPM?
Scott Cleveland | Impac Systems Engineering
Gary T. Smith responded to my last blog… Process Improvement is a Catch-22 at most companies. When flush, they don't feel the need; when stressed, they feel they can't afford the investment. So, while you are correct that …
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How to Find Best Practice Processes Free of Charge
Anders Bang Christoffersen | Process Wizard
A best practice is a method or technique that has consistently shown results superior to those achieved with other means, and that is used as a benchmark. In addition, a "best" practice can evolve to become better as improvements …
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Outsourcing Cartoon of the Week: Cutbacks
Matthew Heffron | Sourcing Sage
Every week a new outsourcing cartoon.
This week's cartoon is about: Cutbacks.
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Vendor spotlight

Kore Management Systems

Avoiding Cowboy Code: BPM Has a Place in Agile Software …

Ike Eichorn | hiSoft

Regardless of the industry, it is essential that Senior IT executives achieve speed to market with quality, functional, easy to use applications. To add pressure to this objective, IT organizations must keep pace as e-commerce …

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Process & The Customer Experience: Taking your Business …

Craig Reid | The Process Ninja

As organizations we have become crippled by our internal processes. We've become so entwined in what we do day to day we've forgotten why we exist–to serve our customer–to give them what they need, to give them what they …

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BPM in this Economy

Scott Cleveland | Impac Systems Engineering

In today's economy, businesses are facing heavy competition (from all over the world), demanding customers and commoditization of products and services. All of this is driving down prices and increasing pressure to cut costs. All …

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The 6 Steps of the Blue Ocean Strategy from a Process Per…

Janne Ohtonen | Business Coach

The Blue Ocean Strategy is highly related to process innovation. The idea of this strategy is to build new businesses where none existed before. So-called Blue Ocean industries are more profitable than traditional business fields with …

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Outsourcing Cartoon of the Week: Winging It

Matthew Heffron | Sourcing Sage

Every week a new outsourcing cartoon.
This week's cartoon is about: Winging It.

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8 Best Practices for a Successful Introduction of BPM

Kai Wähner | MaibornWolff et al GmbH

Business Process Management is complex, expensive, and often fails! If you agree (in the year of 2012+), then you should read the following rules to do BPM correctly in your next project. I have written an article for "Service …

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Unscrambling the Process Technology Puzzle…

Craig Reid | The Process Ninja

Mapping, Modeling, BPM, ACM, ECM, ERP It seems these days if something doesn't have an acronym then it doesn't deserve a place in the business world. Over the past 20 years software vendors have developed a plethora of …

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Process and Tennis

Scott Cleveland | Impac Systems Engineering

Those of us who play tennis don't usually think about process. However, we usually have a game plan. I am a strong believer in 'plan the work, work the plan'. So, what is a Tennis game plan? It is a …

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