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Independent community for business process management professionals

Highlighted blog posts in this issue:

- [Does Your Business Have IT?](#)
- [How many business analysts does it take?](#)
- [Outsourcing Cartoon of the Week: Procuremental Customer OnBoarding \(CoB\) Framework](#)
- [Taking the Process to the Next Level](#)
- [Changing Processes in Big Organizations](#)
- [BPM and Social Media: Harnessing the Many Opportunities](#)
- [Outsourcing Cartoon of the Week: The Interview](#)
- [If a tree falls... a comparison to BPM](#)
- [Customer Centricity, Zen and Business Processes](#)

[Does Your Business Have IT?](#)

Kevin Feldhus | Perficient Inc.

Do you have IT? She has IT and he has IT and they have IT, but that guy over there does not have IT. In businesses, some businesses have IT and other businesses say "Shhhhhhhhhhh", we don't have IT. So what is IT? IT is not...

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[How many business analysts does it take?](#)

John Morris | Business Decision Models

Some of my best friends are BPM-istas! And evangelists-of-BPM as the second coming of application development. I say bravo! But then I have a few questions, such as: How many managers does it take to build a process in ...

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[Outsourcing Cartoon of the Week: Procuremental](#)

Matthew Heffron | Sourcing Sage

Every week a new outsourcing cartoon. This week's cartoon is about: Procuremental.

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[Customer OnBoarding \(CoB\) Framework](#)

Pritiman Panda | HCL Technologies

Opening a new account should actually be a quick and a painless experience. A lengthy, inefficient account opening procedure often frustrates customers and results in high abandonment and attrition rates. An analogy: ...

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[Taking the Process to the Next Level](#)

Steven Towers | BP Group

In the previous articles we have reviewed the global business transformation underway and how Advanced BPM is helping notable organizations assert their leadership. In this and the upcoming article we'll look at the ingredients ...

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[Changing Processes in Big Organizations](#)

Janne Ohtonen | Business Coach

I have heard some representatives of big companies saying that it is easy to change small companies, but changing a big one is difficult to do. Still there are several big companies like Best Buy, Apple, Microsoft, Google and IBM ...

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[BPM and Social Media – Harnessing the Many Opportunities](#)

Nischala | Wipro

Social Media in 2012 is ubiquitous. Irrespective of whether you are an individual or an enterprise – using it for fun or business – there is awareness on social media from almost every corner of the globe. What varies in ...

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[Outsourcing Cartoon of the Week: The Interview](#)

Matthew Heffron | Sourcing Sage

Every week a new outsourcing cartoon.

This week's cartoon is about: The Interview.

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[If a tree falls... a comparison to BPM](#)

Kevin Feldhus | Perficient Inc.

If a tree falls in the middle of the forest and no one is around, will it make a noise? The obvious and first answer is of course, it will swoosh as it falls, the wood will crack and pop ...

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[Customer Centricity, Zen and Business Processes](#)

Steven Towers | BP Group

In Part 1, 2 & 3 of this six part article we reviewed the factors driving transformational change and how the old 'inside-out' approaches to business is about as useful as a steam engine in getting to the moon ...

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