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Independent community for business process management professionals

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**Reint Jan Holterman | BPM Leader**

If **you** have an opinion on BPM, BPO, Lean or Case Management and want to share that with your peers, you can [join us as blogger](#). Becoming a blogger on BPM Leader is fun and easy-to-do, it helps your peers and increases your exposure within the BPM community!

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### [BPM and Case Management](#)

**Ashish Mathur | Mercer**

A lot of discussion can be done on Case Management. For me, Case Management is the dynamics of the system which let the flow go on at run-time. It's about higher-level coordination, which cannot simply be tracked by a ...

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### [BPI with BPM – Made easy!](#)

**Balakrishnan B | Incture**

Based on my BPM implementation experience, there are still many large enterprises that want to measure process performances even before they embark on a full fledged BPM life cycle centric initiative. IT teams often find ...

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### [Outsourcing Cartoon of the Week: Stymied](#)

**Matthew Heffron | Sourcing Sage**

Every week a new outsourcing cartoon. This week's cartoon is about: Stymied.

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### [As-Is, TAT and the Delphi Exercise](#)

**Sanooj Kutty | The Information Manager**

Every first entrant to the world of BPM encounters 2 key terminologies without fail: As-Is Process and the Turn Around Time (TAT). By defining the As-Is process and identifying the current TAT, we can go ahead and model the ...

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### [BPM: From Improvement to Excellence to Improvement Again](#)

**Raul Gualberto Tinoco | Sopra Group**

The main objective of BPM, as model to guide its business process management of a company, is found permanently immersed in a cycle of continuous improvement. When a business process is improved in such a way that ...

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## [Ready, Fire, Aim!](#)

**Kevin Feldhus | Perficient Inc.**

I am amazed at how many businesses, when planning a new project of any type, blatantly state, "we don't have time or budget to look at our business processes." So the question I usually follow-up with is "then how do ...

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## [Endless Process Creativity](#)

**Janne Ohtonen | Business Coach**

For consultants selling creativity to organizations is quite easy, because there is unlimited demand for it. Who would not want to improve their business at any given moment if it means getting more money? But, there are no authorities ...

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## [BPM System Architecture \(part 2\)](#)

**Prasanna Selvaraj | Wipro**

In my previous blog post, I wrote about Process Data versus Business Data and the importance of background recovery processes. In part 2 of this blog, I will go into more detail on BPM Portals, Versioning and Exception Handling in ...

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## [Outsourcing Cartoon of the Week: Sales Farce](#)

**Matthew Heffron | Sourcing Sage**

Every week a new outsourcing cartoon.

This week's cartoon is about: Sales Farce.

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## [Build your BPM Strategy, or Fail](#)

**Anders Bang Christofferson | Danish Defense**

Linking strategy to operations – impossible... The most important abstract in this blog is; Don't buy a Business Process Management system before you have a strategy for the long run! And I am seriously... an approach without a ...

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## [Business opposite to Technology?](#)

**Alberto del Rio | Decide Soluciones**

In addition to being a business and process analyst I have a mainly technical profile, and sometimes I have to attend meetings where bitter disputes take place about the technical choices in terms of architecture, products, BPMS, ...

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## [Learning Process: Drawing, Playing, Grieving?](#)

**Marc Mathot | KPN Consulting**

The other day I found an old sketchbook with drawings by me as a kid. Apparently I was drawing processes at the age of 5. They were assembly lines with conveyor belts running from one machine to the next, adding parts to a ...

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