BPM LEADER ..

Independent community for business process management professionals

Highlighted blog posts in this issue:

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Is there a REAL VALUE in BPM Certifications?
Disruptive User Experience: Being a BPM Thought Leader (2)
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Don't Stop Believing in BPM
Center of Excellence or Center of Difference?
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Having a Business Processes Office: Is It a Decisive Factor?
Outsourcing Cartoon of the Week: Compliance
Broken Social Scene – Social BPM and Social CRM
10 Steps to Achieve "Outside-In" Capability

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Building a Business Process Map Using BPM Tools and BPMN
Francesc Xavier Berjano | Mediterranean Consulting
The first part of this article aims at discussing business process management tools and the BPMN notation, identifying particular strengths of these tools and notation, supported by an example project case on business process …
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Is There a REAL VALUE in BPM Certifications?
Nischala | Wipro
Over the recent past, one interesting trend that I have observed is the increased focus on BPM Certifications from all perspectives: Customers implementing BPM solutions ask for BPM certified consultants/practitioners; Product vendors are …
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Disruptive User Experience: Being a BPM Thought Leader (2)
Baruch Sachs | Pegasystems
"The conscious purpose of science is control of nature; its unconscious effect is disruption and chaos." – William Irwin Thompson. As promised, Part 2 of this article is meant to discuss several strategies about how to effectively …
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Does BPM Mean Automation?
Vitor Alberto Klein | Trends Consulting
For some time, as consulting professionals we live under the aegis of the "alphabet soup" and acronyms, which often leads to an erroneous understanding of concepts. BPM: a management methodology, and does …
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SUMMER SCHOOL
Social BPM
Como (Italy)
17-20 July 2012

Solution Spotlight
gluu – Process Community

LINTRA Solutions – QUAM

Outsourcing Cartoon of the Week: Handle Time

Matthew Heffron | Sourcing Sage
Every week a new outsourcing cartoon.
This week's cartoon is about: Handle Time.
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Don't Stop Believing in BPM

Kevin Feldhus | Perficient Inc.
I think I may have finally figured something out, why it is so hard to get businesses to buy-into BPM. To me it makes complete sense to use a BPM approach to define a business problem, document and learn from …
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Center of Excellence or Center of Difference?

Pritiman Panda | HCL Technologies
The word Center of Excellence (CoE) has been prevalent in the IT arena for a long time. There have been many CoE success stories and organizations are still singing the song of its glory! It has just become like a common member in …
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Effective Change Strategies to Support BPM

Janne Ohtonen | Business Coach
Change strategies are not a new discussion topic, but still they keep people talking about what are the most effective change strategies available and how are they best deployed. Thurley and Wirdenius identified some key …
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Having a Business Processes Office: Is It a Decisive Factor?

Vitor Alberto Klein | Trends Consulting
An essential element, especially in medium and large organizations, is the Business Processes Office (BPO). So what is a Business Processes Office ? What is its role? What advantages does it offer? Irrespective of whether you are …
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Outsourcing Cartoon of the Week: Compliance

Matthew Heffron | Sourcing Sage
Every week a new outsourcing cartoon.
This week's cartoon is about: Compliance.
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Broken Social Scene – Social BPM and Social CRM

Peter Whibley | Kofax
Just like when Homer designed a new car for his brother that included shag carpeting, three horns and bubble domes, BPM and CRM applications are in danger of trying to become all things to all men. Social is the in the middle …
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10 Steps to Achieve "Outside-In" Capability

Steven Towers | BP Group
In the previous articles we have reviewed the global business transformation underway and how Advanced BPM is helping notable organizations assert their leadership. In this final article we'll look at the ingredients of success and …
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