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John Parker | Enfocus Solutions Inc.

Many businesses were hit hard by the recent recession, but a positive aspect of the economic downturn is that it required many companies to examine their processes to identify and eliminate previously unknown waste and ...

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[Is there YET a universal definition of BPM?](#)

Nischala | Wipro

BPM as a concept has been around for decades now... Simply because business process are integral for any organization to exist, and organizations have been around from time immemorial. Along the way, more structured approaches ...

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Matthew Heffron | Sourcing Sage

Every week a new outsourcing cartoon.
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Steven Towers | BP Group

In Part One & Two of this six part article we reviewed the factors driving transformational change and how the old 'inside-out' approach to business is about as useful as a steam engine in getting to the moon. In ...

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[Lean: The Bigger Picture](#)

Gerrit ten Haaken | Paradime BV

Right now I am involved in a Lean program that helps the organization to be more customer focused and improve operational excellence. As said before, BPM focusses on the busines...

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[10 Golden Rules for Management and BPM](#)

Janne Ohtonen | Business Coach

The following factors are related to management and leadership perspective in Business Process Management (BPM). You can read this list through and think about how these matters are set up in your organization. Managers place ...

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[BPM and Managed Change](#)

Murray Oles | Chalex

BPM from the bottom up or the top down? Why do BPM projects fail and what are the keys to success? Introducing a process change is hard enough under any circumstance. People resist change. The inertia of the status quo ...

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Saravanan Balaraj | Infosys Ltd.

Every now and then we come across differentiating new technology which creates significant hype and reshapes the technological and business world. It changes the way the business operates and facilitates enterprise to achieve ...

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[Business Transformation: The Unified Theory of Business](#)

Steven Towers | BP Group

The world of business is undergoing dramatic change. Driven by a number of factors organizations are needing to realign themselves to adapt and evolve.

This transformation is global and reaches into every business sector ...

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